

# NIH Technology Transfer Training Guidance

## Introduction

This guidance provides tips to help alleviate common HHS Learning Portal (LMS) technical issues and points of contact.

## Launching the NIH Technology Training Course

The link to automatically launch this course is [NIH Online Technology Transfer](#) (login required). The link is also located on the [LMS home page](#) in the NIH Quick Links portlet.

## Technical Tips

- PC users, “**Internet Explorer**” (IE), Firefox and Chrome are compatible.
- Mac users, Safari, Firefox and Chrome are compatible.
- This course requires that pop-ups are enabled.

In order to view your Completed Learning (transcript), please utilize the following reference guide: [https://hr.od.nih.gov/hrsystems/benefits/lms/documents/TS04-L\\_Viewing\\_Your\\_Transcript.pdf](https://hr.od.nih.gov/hrsystems/benefits/lms/documents/TS04-L_Viewing_Your_Transcript.pdf).

## Additional Assistance

- For LMS technical questions and technical support, submit an HR Systems Support Ticket - <https://intrahr.od.nih.gov/wits/index.aspx>
- For questions pertaining to the content in the course, please contact your institute’s [technology transfer office](#).
- For non-LMS related technical issues with your equipment, please contact the NIH IT Service Desk via <http://itservicedesk.nih.gov> for assistance